

Relevant Information for Council

FILE: X019046 **DATE:** 10 August 2018

TO: Lord Mayor and Councillors

FROM: Kim Woodbury, Chief Operating Officer

THROUGH: Monica Barone, Chief Executive Officer

SUBJECT: Information Relevant to Item 8.3 - Adoption - International Education Action Plan

For noting

This memo is for the information of the Lord Mayor and Councillors.

Purpose

To provide answers to questions regarding the adoption of the International Education Action Plan.

Background

At the meeting of the Healthy Communities Sub-Committee on 6 August 2018, further information was sought on the items listed below:

1. Information on the languages the survey was provided in, surveys returned in another language and translation services/staff available for assistance.

There were two surveys for people to provide feedback on the Sydney Your Say page. One was tailored for students and alumni stakeholders and one for tertiary education sector stakeholders and the community. They were translated in several languages, including Chinese, Korean, Spanish, Thai and Vietnamese to provide access to culturally and linguistically diverse respondents.

Translation services were made available to help students understand and complete the surveys. These services are offered by Council or subcontracted as required.

On this occasion there were no surveys on the International Education Action Plan returned to Council that were completed in a language other than English.

2. Provide information on what the City is doing to work with the NSW Fire and Rescue Service to get information to international students (about the dangers of overcrowding / covering fire alarms when cooking in rooms etc.)

The City works closely with the NSW Fire and Rescue Service to distribute safety information to international students via a range of events, forums and channels such as the Lord Mayor's Welcome to International Students. Printed information is made available at this and other events.

In addition, the City has a dedicated fire safety position that works to educate international students on fire safety and awareness associated with accommodation.

The City's Health and Building Unit works with landlords and the real estate sector to ensure they are complying with the safety code and guidelines of the NSW Fire and Rescue. There are also two City staff who focus on investigating unauthorised accommodation and illegal use (such as overcrowding).

The City responds to any reports of overcrowding and unauthorised accommodation and is proactive in ensuring fire safety obligations are met. When inspecting premises officers include smoke alarms and the risks of cooking as part of their assessment which includes discussing those risks with occupants. In addition our building compliance staff work with Safe City in the delivery of education messaging to international students via forums, web based information and other education material.

3. Provide information on what the City is doing in collaboration with other agencies to provide information and support to international students around sexual health – especially in relation to managing cultural differences / variables.

The City works with relevant stakeholders and education providers to ensure information on sexual health and safety is made available in a wide variety of languages.

Information on sexual health and safety has been reviewed by the City, and where necessary, amended to be culturally appropriate for international students of various backgrounds. Printed collateral and online resources are made available through a range of inter-agency events, forums and international education sector networks.

Memo from Kim Woodbury, Chief Operating Officer

Prepared by: Nathan Pratt, Manager Economic Strategy

Approved

A handwritten signature in black ink, appearing to read 'P.M. Barone', with a long horizontal flourish extending to the right.

**MONICA BARONE, CHIEF EXECUTIVE
OFFICER**